



[www.ruralsystems.com.au](http://www.ruralsystems.com.au)

The one stop shop for all IT & Internet Access solutions for the greater part of Eyre Peninsula

*Systems*

[www.eyreonline.com](http://www.eyreonline.com)



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## RURAL SYSTEMS PHOENIX SUPPORT SUBSCRIPTION 2007-08

We are continuing our very successful 'Support Club Subscription' again for the 2007-8 season, and invite you to renew now, or join if you are not a member. The Support Subscription will incur a charge of **\$132 (GST INC)** and run for a period of 12 months from the date of joining.

This fee will allow the Phoenix Gateway V3 – V4

- **Email your phoenix data to Rural Systems secure backup server. Protect your data from faulty floppy discs or computer failure or loss.** Up to 5 backup copies available at any given time for transmission back to you or your accountant. Setup support for this feature is available.
- One free workshop per year, even though FarmBis funding is harder to achieve.
- Information & priority enrolment to forthcoming workshops.
- Sorting data problems pre sending to Ag-Data for repair or rectification if needed.
- Support calls via phone, fax or e-mail.
- A free Ag-Data prepared Multimedia presentation CD on the 4 main components of Phoenix, great for a brush up on some little used areas.

***This subscription is not part of the Ag-Data Signature Support Service. This is the same local support service we have gained a reputation for over some 19 years of selling, training and supporting Ag-Data products.***

*The email backup service is very popular, as the data is much more accessible for retrieval from our secure server. An added advantage to this is we can extract your data to view and offer better remote support when more complex help is requested.*

Rural Systems, as Ag Data Accredited Consultants, are providing a priority help & support service. Ag Data has appointed a select number of dealers in Australia to provide this service, after passing an accreditation process to attain a specific standard. **Rural Systems are currently the only "Ag Data Accredited Consultants" on the Eyre Peninsula qualified to provide this service.** Naturally if major data reconstruction is necessary there will be a negotiated charge between the Client, Ag-Data & Rural Systems.

**This support is optional for our clients after the initial 12 month period from a new purchase, (not including site licences),** or any client who wishes to use this local service. Any client who doesn't take this support option will be liable for a fee each time support is given. This support membership is for telephone, facsimile & e-mail support. Individual one to one support at a client's residence would incur an additional fee and travel expenses. For individual one on one training at a Clients residence this will incur a discounted fee of \$38 per hour. (Usually \$66 per hour!) and travel charges.

Once paid the support subscription will run for a period of 12 months from the date payment was made. If you do not wish to take up the support subscription, you will pay on an "as needed basis", the charge depending on the time of the call or time spent on the incident.

If you wish to submit to the 'Support Subscription' then please fill out the necessary details on the reverse page and forward/fax to Rural Systems.

**Rural Systems Phoenix Support Subscription 2007-08**

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

\_\_\_\_\_

TOWN: \_\_\_\_\_ POSTCODE: \_\_\_\_\_

PH: \_\_\_\_\_ Mob: \_\_\_\_\_ FAX: \_\_\_\_\_

PACKAGE CHARGE-\$132 (GST INC): Package includes the following

- Email secure server backup storage for data.
- 1 Workshop per year – **see below.**
- Access to Help Hints & Workshop notes
- Support Calls via Phone, Fax & Email.
- Help & Data Fixing when necessary.



PAYMENT DETAILS:  Cheque  Credit Card  Direct Deposit  
(Please complete details & circle)

Bankcard  MasterCard  Visacard

NAME ON CARD: \_\_\_\_\_

CARD NO: \_\_\_\_\_

EXPIRY DATE: \_\_ \_\_ / \_\_ \_\_ SIGNATURE: \_\_\_\_\_

AMOUNT: \$ \_\_\_\_\_ BSB: 065-508 Acct# 10049304 Creagh McGlasson Pty Ltd

Class times (please tick your best time) \_\_\_\_\_  
Preferred Training:  Basic  Advanced  Budgeting

**Please Fax, E-Mail or post to Rural Systems, PO Box 328, LOCK SA 5633**  
**PH: 08 86 891188 FAX: 08 86 891129 E-Mail: [training@ruralsystems.com.au](mailto:training@ruralsystems.com.au)**  
**Web: [www.ruralsystems.com.au](http://www.ruralsystems.com.au)**

As FarmBis require at least 8-10 recipients per workshop which has always been difficult to achieve on a given day, we have decided to go ahead and offer smaller group training, on particular components of Phoenix, for shorter duration, say 3 hours/day.

We need your input on what is specifically needed please. Send details below.

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